

LED Trainee Technician Job

WHO WE ARE

Messagemaker Displays is part of The Stocksigns Group, a growing SME in Surrey.

In 2011, Messagemaker Displays was acquired by Stocksigns Ltd, one of the UK's largest providers of health and safety signs, providing additional resources, state of the art facilities and a dedicated talented team to help grow and develop both brands.

Today, Messagemaker Displays is rapidly growing as a successful LED Road Signage supplier to the Traffic Management Industry, Private Sector and Highways contractors.

Our Values

- We keep our environment clean, safe and secure
- We treat each other equally with respect and kindness
- We work in a precise, productive and collaborative way
- We exude positivity and embrace opportunities
- We are innovative problem solvers

What we will give you

- Wellbeing programme including on-site Pilates classes, provided fruit, contribution to wellbeing subscriptions/memberships and advanced pension contributions.
- 21 Days holiday in addition to time off between Christmas & New Year. An extra day off for your birthday and a charity day off.
- Off-site and on-site team events including a large yearly charity event

We strongly believe that the team we have defines us and makes us a great place to work.



Job Title: LED Trainee Technician

Salary: £22k - £24k

Reporting to: Operations Manager

Purpose of the Job:

To support Messagemaker's technical requirements in product pre-dispatch, product configuration and testing to meet the order specification.

This will include putting products through quality checks, liaising with sales and engineering staff, providing first line of customer support and maintaining right levels of Inventory.

Training will be provided for the necessary software packages, equipment and processes to ensure high levels of quality standards are met.

Key Responsibilities:

- Management of workshop / service area and Stock control.
- Pre-delivery checks and quality assurance of products leaving the premises to client sites.
- Pre-delivery check of LED products.
- Testing, fault diagnoses and repair of faulty products.
- Providing first line of customer support to clients over the phone and email.

Qualifications:

A level's / NVQ Level 2 OR equivalent are preferred.

Experience:

Some prior experience / understanding and interest of basic electronics is required.

Skills and Abilities:

- Computer literate with good literacy skills
- Basic knowledge of electrical and electronic systems
- Basic level of IT skills
- Passionate to provide exceptional personal service to clients

Personal Qualities:

- Has to be a good team player
- Willingness to learn new software skills
- Enthusiastic
- Punctual
- Problem solving skills
- Interest in the electronics and LED display industry